2017.12 ENGLISH

Narita International Airport

FLOOR GUIDE

Terminal 3

3

Narita International Airport Official Website

NAA NARITA AIRPORT

Before Passport Control/Before Domestic Check-in

Restaurants & Cafes

2F	1	Miyatake Sanuki Udon 4:00~L.O.21:00 ☎0476-32-0707
2F	2	Nagasaki Champon Ringer Hut 4:00~L.O.21:00 ☎0476-33-4761
2F	3	FRESHNESS BURGER Vege. 4:00~L.O.21:00 ☎0476-34-4166
2F	4	YODONYA ONE BOWL Vege. 4:00~L.O.21:00 ☎0476-34-4160
2F	5	BOTEJYU EXPRESS 4:00~L.O.21:00 ☎0476-37-3435
2F	6	TATSU SUSHI Vege. 5:30~L.O.22:30 ☎0476-36-5500
2F	7	caffé bene Vege. 4:00~L.O.22:00 ☎0476-34-4155

Shops

2F	8	SPRING SHOP HARU 5:00~22:00 ☎0476-34-4150
2F	9	V store 5:00~22:00 ☎0476-34-7836
2F	10	TOKYO SHOKUHIN KAN 4:30~21:30 ☎0476-34-4161
2F	11	Fa-So-La DRUGSTORE ★ 4:00~21:00 ☎0120-191-625
2F	12	GRAN SAC'S 5:00~22:00 ☎0476-32-1065
2F	15	HIPSHOP 4:00~21:00 ☎0476-34-4163
2F	16	Fa-So-La BOOKS 5:00~22:00 ☎0120-191-625
2F	17	LAWSON ★ 0:00~24:00 ☎0476-33-5033

Service Facilities

1F	30	Currency Exchange (Mizuho Bank) 6:00~24:00
2F	13	Self-service train ticket machine (Keisei)/ Railway time guidance (JR)
2F	14	[GPA] Currency Exchange/ Bus Ticket/Traveler's Insurance/ Cellular Phone/ Wi-Fi Rental (Telecom Square) 6:00~21:00 (Excluding bus ticket sales)
2F	18	Currency Exchange (Mizuho Bank) 6:00~24:00
2F	19	ATM (Seven Bank/AEON Bank)
2F	20	Passport Photo Booth/ SIM Card Vending Machine

Before Customs

The store is located before immigration.
Shopping is only available for passengers arriving on international flights.

Duty Free Shops

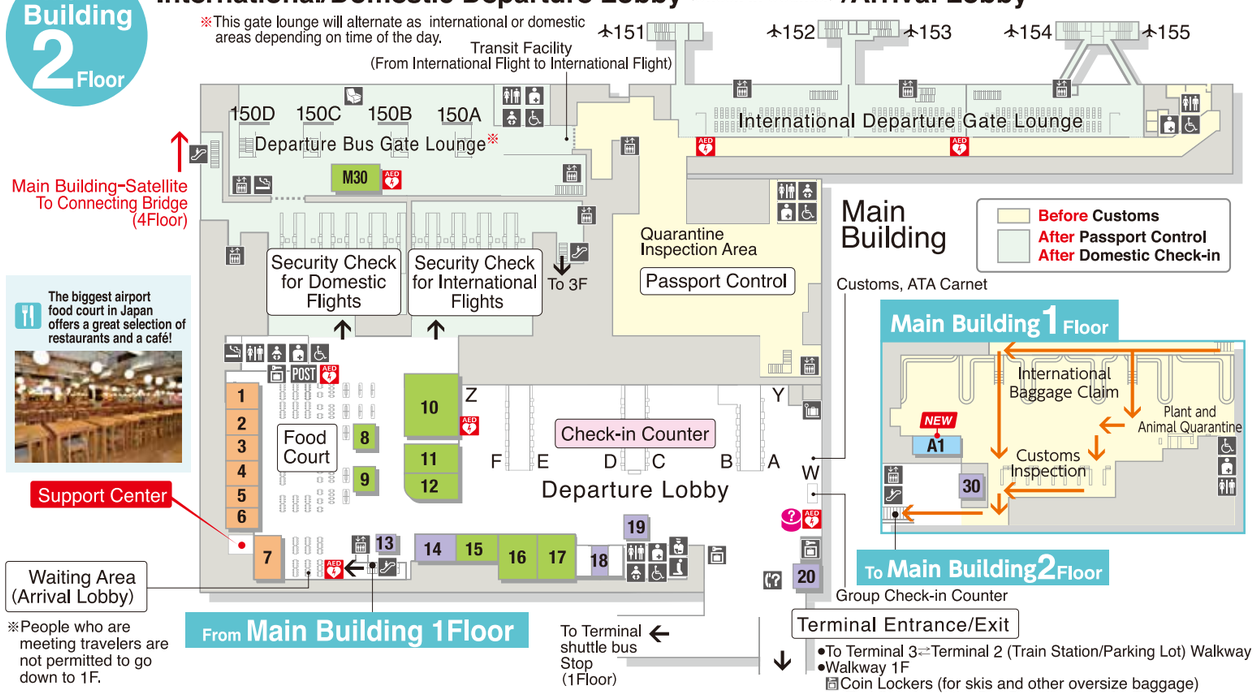
1F	A1	Fa-So-La ARRIVAL DUTY FREE NEW ☎0120-191-625

★ Clear, plastic, zip-top bags for carry-on liquid items available at these stores.

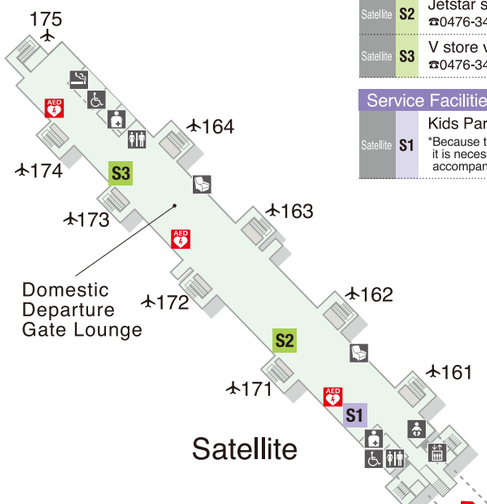
Vege. Restaurants providing vegetarian menus

L.O. Last Order

Main Building 2 Floor — International/Domestic Departure Lobby (Check-in Counter) /Arrival Lobby



Satellite — Domestic Departure [After Domestic Check-in]



After Domestic Check-in

The stores and facilities listed below are available only for domestic passengers who have completed departure procedures.

Shops

2F	M30	SPRING SHOP AKI ☎0476-34-4151 *Depending on the time, this could become the post-international departure procedures area.
Satellite	S2	Jetstar shop ☎0476-34-4152
Satellite	S3	V store vending ☎0476-34-7836

Service Facilities

Satellite	S1	Kids Park *Because this is not a daycare center, it is necessary for children to be accompanied by an adult.

After Passport Control

The stores and facilities listed below are available only for passengers who have completed departure procedures.

Restaurants & Cafes

3F	M9	caffé bene Vege. ☎0476-34-4157

Shops

3F	M2	Fa-So-La SOUVENIR AKIHABARA ☎0120-191-625
3F	M7	Fa-So-La Bags ☎0120-191-625
3F	M8	Fa-So-La Watches & Accessories ☎0120-191-625

Duty Free Shops

3F	M1	Fa-So-La DUTY FREE ☎0120-191-625

Duty Free Pick-up Counter

3F	M3	Japan Duty Free GINZA
3F	M3	LOTTE DUTY FREE
3F	M3	TAKASHIMAYA DUTY FREE SHILLA & ANA

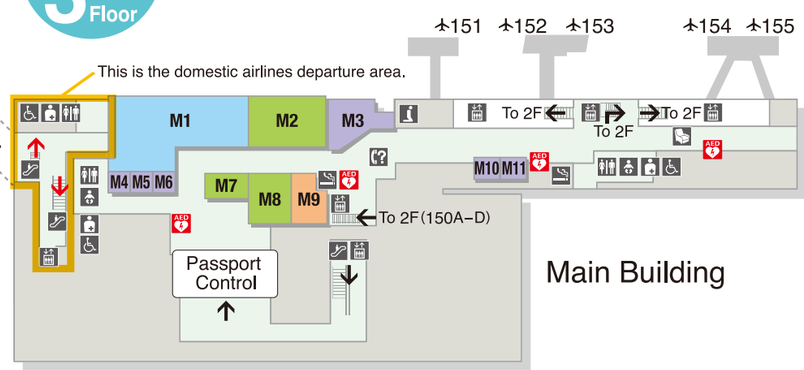
Service Facilities

3F	M4	Travelers insurance vending machines (for Japanese only) 6:00~21:00
	M11	6:00~21:00
3F	M5	ATM (Seven Bank)
3F	M6	Automatic currency exchange 6:00~21:00
3F	M10	Kids Park *Because this is not a daycare center, it is necessary for children to be accompanied by an adult.

Vege. Restaurants providing vegetarian menus

Main Building 3 Floor — International Departure [After Passport Control]

Connecting Bridge



Information Counter	Smoking Area	Intercom	Prayer Room
Restroom	Massage Chairs	Police	Baggage Scales
Multi-function Restroom	Coin Lockers	Mailbox	AED
Multi-function Restroom (Ostomates' Toilet)			
Elevator			
Escalator			
Nursery			

FREE Wi-Fi NARITA

SSID : **FreeWiFi-NARITA**

Lost Item Inquiries

Before Passport Control and after Customs
[Support Center]
☎0476-34-4195
(Open all year; 24 hours a day, seven days a week)

After Passport Control and before Customs
[Narita Customs Lost & Found]
☎0476-34-2157
(weekdays 8:30-17:00)

General Information

[Narita International Airport Information] (Open all year; 24 hours a day, seven days a week)
https://www.narita-airport.jp/ ☎0476-34-8000

Airline Guide

Narita has three terminals: 1, 2 and 3. Be sure that you are at the correct terminal for your airline. If using a code-share flight, check directly with the airline.

- Depending on the type of aircraft, the terminal used may be different. Also, the following information is as of December, 2017. As it may differ from the latest information, please confirm with each airline before you arrive at the airport.

Terminal 1 — Narita Airport Station

South Wing

International

- All Nippon Airways(NH/ANA)
- Air Canada(AC/ACA)
- AIR SEOUL(RS/ASV)
- Ethiopian Airlines(ET/ETH)
- Lufthansa German Airline(LH/DLH)
- Scandinavian Airlines System(SK/SAS)
- Singapore Airlines(SQ/SIA)
- Thai Airways International(TG/THA)
- Uzbekistan Airways(HY/UZB)
- Air Japan(NQ/AJX)
- Air China(CA/CCA)
- Asiana Airlines(OZ/AAR)
- EVA Air(BR/EVA)
- LOT Polish Airlines(LO/LOT)
- SHANDONG AIRLINES(SC/CDG)
- South African Airways(SA/SAA)
- Turkish Airlines(TK/THY)
- Virgin Australia(VA/VAU)
- AIR BUSAN(BX/ABL)
- Air New Zealand(NZ/ANZ)
- EGYPTAIR(MS/MSR)
- Jet Airways(9W/JAI)
- MIAT Mongolian Airlines(OM/MGL)
- Shenzhen Airlines(ZH/CSZ)
- Swiss International Air Lines(LX/SWR)
- United Airlines(UA/UAL)

Domestic

- All Nippon Airways(NH/ANA)
- IBEX Airlines(FW/IBX)
- Peach(MM/APJ)

North Wing

International

- Aeroflot Russian Airlines(SU/AFL)
- Air France(AF/AFR)
- Aurora Airlines(HZ/SHU)
- Etihad Airways(EY/ETD)
- Jin Air(LJ/JNA)
- Sichuan Airlines(3U/CSC)
- Yakutia Airlines(R3/SYL)
- Aeromexico(AM/AMX)
- Air Seychelles(HM/SEY)
- China Southern Airlines(CZ/CSN)
- Garuda Indonesia(GA/GIA)
- KLM-Royal Dutch Airlines(KL/KLM)
- Vietnam Airlines(VN/HVN)
- Aircalin(SB/ACI)
- Alitalia(AZ/AZA)
- Delta Air Lines(DL/DAL)
- Hawaiian Airlines(HA/HAL)
- Korean Air(KE/KAL)
- Xiamen Airlines(MF/CXA)

Terminal 2 — Airport Terminal 2 Station

International

- Japan Airlines(JL/JAL)
- Air Niugini(PX/ANG)
- Bangkok Airways(PG/BKP)
- CEBU PACIFIC AIR(5J/CEB)
- EASTAR JET(ZE/ESR)
- Firefly(FY/FFM)
- Hong Kong Airlines(HX/CRK)
- LATAM Airlines(JJ/TAM,LA/LAN)
- Philippine Airlines(PR/PAL)
- Royal Brunei Airlines(BI/RBA)
- SriLankan Airlines(UL/ALK)
- t'way air(TW/TWB)
- Air India(AI/AIC)
- Air Tahiti Nui(TN/THT)
- British Airways(BA/BAW)
- China Airlines(CI/CAL)
- Emirates(EK/UAE)
- Hainan Airlines(HU/CHH)
- Iberia(IB/IBE)
- Malaysia Airlines(MH/MAS)
- Qantas Airways(QF/QFA)
- S7 Airlines(S7/SBI)
- Thai AirAsiaX(XJ/TAX)
- AIR MACAU(NX/AMU)
- American Airlines(AA/AAL)
- Cathay Pacific Airways(CX/CPA)
- China Eastern Airlines(MU/CES)
- Finnair(AY/FIN)
- HK Express(UO/HKE)
- Indonesia AirAsiaX(XT/IDX)
- Pakistan International Airlines(PK/PIA)
- Qatar Airways(QR/QTR)
- Scoot(TR/TGW)
- Tigerair Taiwan(IT/TTW)

Domestic

- Japan Airlines(JL/JAL)

Terminal 3 — Airport Terminal 2 Station

※It takes about 15 minutes on foot from the Narita Airport Terminal 2 Station to Terminal 3, or about 5 minutes (travel time) using the free Terminal shuttle bus.

International

- Jeju Air(7C/JJA)
- Spring Japan(IJ/SJO)
- Jetstar Airways(JQ/JST)
- Vanilla Air(JW/VNL)
- Jetstar Japan(GK/JJP)

Domestic

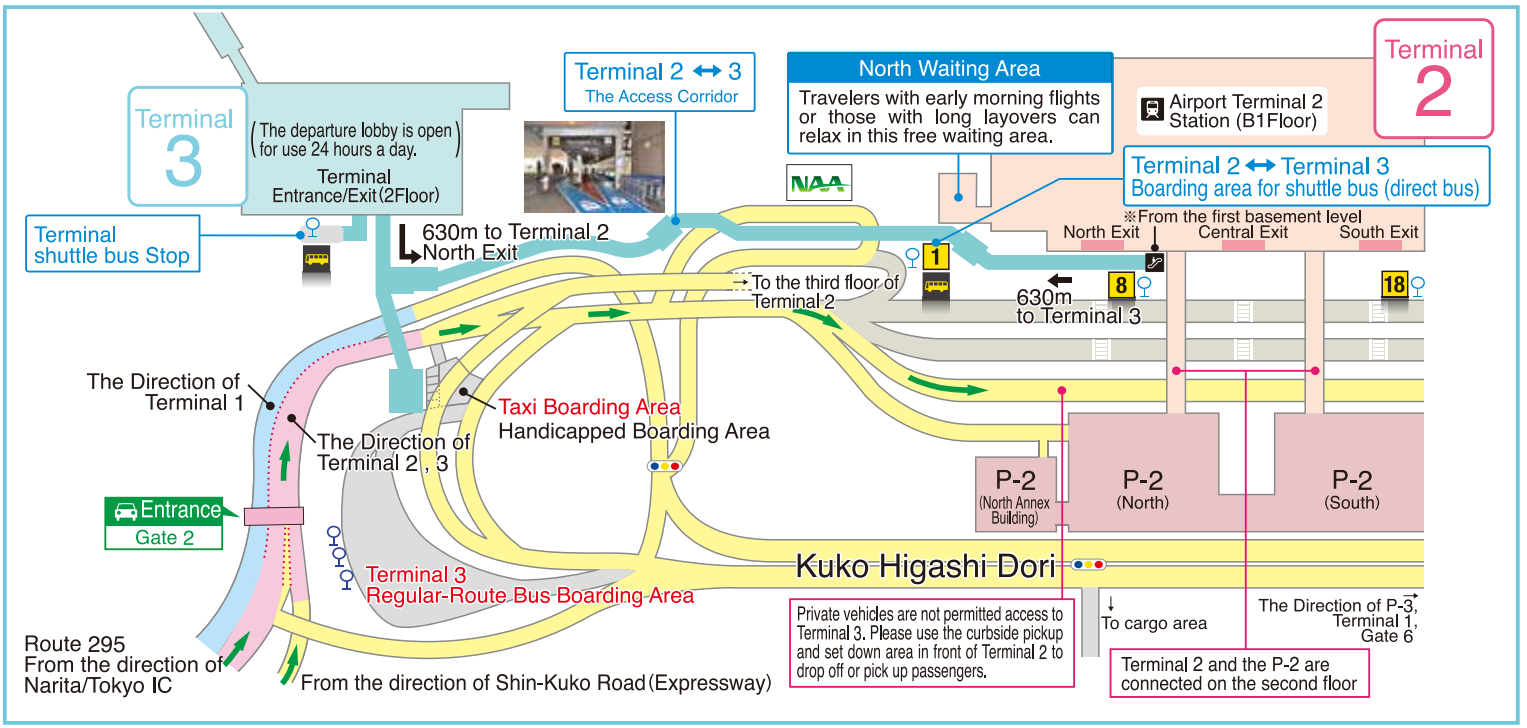
- Jetstar Japan(GK/JJP)
- Spring Japan(IJ/SJO)
- Vanilla Air(JW/VNL)

Narita International Airport FLOOR GUIDE Planned and Published by Narita International Airport Corporation(NAA) Published DECEMBER, 2017

Passengers using Terminal 3 are requested to transfer to the terminal well ahead of time.

ATTENTION

Passengers using Terminal 3 who are coming by train or by car are requested to first go to Terminal 2.
To transfer between Terminal 2 and Terminal 3, please either walk (approx. 15 minutes) or use the free Terminal shuttle bus (direct bus: approx. 5 minutes).



Terminal shuttle bus (Free)

※Please allow sufficient time when using this service as buses may be delayed or suspended due to traffic congestion, etc. The access corridor may be used to move between Terminal 2 and Terminal 3.

Bound for Terminal 2(Direct)

Terminal 3(1Floor) Bus Stop — 5 minutes → Terminal 2(1Floor) Bus Stop 1
Terminal 3(1Floor) Bus Stop ← 5 minutes — Terminal 2(1Floor) Bus Stop 1

●Operating Hours/4:30～23:20 (From 3 minutes to 7 minutes of interval)
Terminal 3 Departures First Departure／4:30 Last Departure／23:20

Bound for Terminal 1 via Terminal 2

Terminal 3(1Floor) Bus Stop — 5 minutes → Terminal 2(1Floor) Bus Stop 8 18 — 10 minutes → Terminal 1(1Floor) Bus Stop 6 — 5 minutes → Higashi-Narita Station Bus Stop
Higashi-Narita Station Bus Stop — 10 minutes → Terminal 3(1Floor) Bus Stop

●Operating Hours/7:00～21:30 (From 15 minutes to 30 minutes of interval)
Terminal 3 Departures First Departure／7:00 Last Departure／21:23

※Please note that apart from the above transportation, there are other buses running only between Terminal 1 and 2.

Car

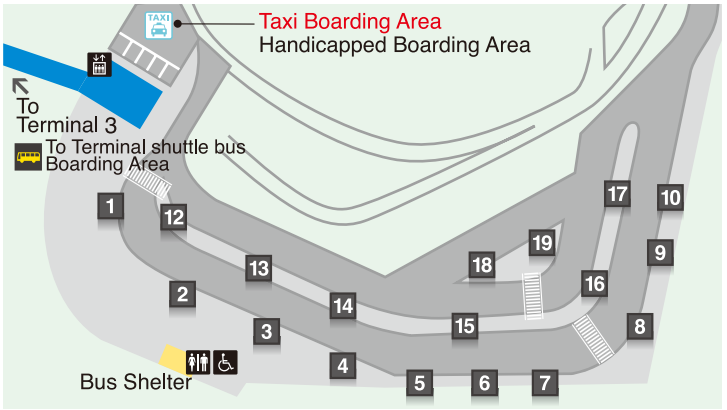
Private vehicles, charter buses and shuttle buses from off-airport parking are not permitted access to Terminal 3. The nearest parking lot within the airport premises is the P2 parking lot which is directly connected to Terminal 2. Please use the curbside pickup and set down area in front of Terminal 2 to drop off or pick up passengers. Also, except for boarding and disembarking of passengers, curbside parking and/or passing of vehicles is prohibited.

※Physically handicapped passengers are requested to board and disembark at the exclusive Terminal 3 vehicle boarding area.

Bus or Taxi

●The boarding area and Terminal 3 are connected by a passageway, and it takes approximately 2-6 minutes on foot to travel between them, so please allow yourself sufficient time.
●Travelers using hotel buses, charter buses, or the shuttle buses from parking lots outside of the airport should use the boarding area in Terminal 2.
●Passengers using highway express buses or taxis can board and disembark at the exclusive Terminal 3 vehicle boarding area. For details, please see page 8.

Bus Stop & Taxi Stand Guide



Please buy bus tickets at the GPA service counter 14 in Terminal 3.

Bus Stop Guide

The bus stations for buses departing from the Terminal are shown below.

Tokyo	1	Tokyo Sta./Ginza Sta./Shinonome Depot/Rinkai Fukutoshin
	2	Tokyo Sta./Ginza Sta.
	3	Tokyo City Air Terminal (T-CAT/Nihombashi/Hakozaki), Tokyo Sta., Ikebukuro, Shibuya/Futako-Tamagawa, Mejiro/Kudan/Korakuen, Hibiya, Ginza/Shiodome, Takeshiba/Rinkai Fukutoshin (Odaiba/Ariake)
	4	Shinjuku, Akasaka/Roppongi, Shiba, Shinkiba/Toyosu/Kinshicho/Asakusa, Tachikawa
	5	Ebisu/Shinagawa, Hachioji/Takao, Chofu Sta./Inagi Sta./Wakabadai Sta., Seiseki Sakura ga Oka Sta./Keio Tama Center Sta./Minami Osawa Sta., Haneda Airport
	6	Ichinoe Sta./Kasai Sta./Koiwa Sta.
	9	Kichijoji Sta.
	10	Osaki Sta.
Chiba	6	Chiba Chuo Sta./Inage Kaigan Sta./Makuhari Shin-Toshin (Makuhari Messe), Matsudo Sta./Kashiwa Sta./Kashiwanoha-campus Sta., Shin-Urayasu, "Tokyo Disney Resort®"/Maihama, Chiba Sta.
	7	Kisarazu
Kanagawa	5	Yokohama City Air Terminal (Y-CAT), Minato Mirai
	9	Tama Plaza Sta./Shin-Yurigaoka Sta., Hon-Atsugi Sta./Hiratsuka, Fujisawa Sta./Tsujido Sta./ Chigasaki Sta., Nakayama Sta./Center-Minami Sta., Sagamiono Sta./Machida Sta./Hashimoto Sta.
Saitama	6	Yashio Sta./Soka Sta./Shin-Koshigaya Sta., Asakadai Sta./Shiki Sta./Fujimino Sta.
	7	Wako-shi Sta./Higashi Tokorozawa Sta./Tokorozawa Sta., Saitama Shin-Toshin Sta./Omiya Sta., Sakado Sta./Kawagoe Sta.
Other Areas	6	Miyagi Prf., Nagano Prf.
	7	Shizuoka Prf., Yamanashi Prf., Niigata Prf., Toyama Prf./Ishikawa Prf.
	8	Ibaraki Prf., Tochigi Prf., Gunma Prf., Fukushima Prf.
	12 – 19	For disembarking only

Contact for Buses and Taxis

Keisei Bus (Fuji Kyuko)	047-470-6071 (6:00~23:00) Tokyo shuttle line and line bound for Chigasaki station 043-433-3800 (6:00~23:00) Other routes
Chiba Kotsu	0476-22-0783 (6:00~23:00)
Narita Kuko Kotsu	0476-35-2321 (6:00~23:00)
Airport Limousine Bus	03-3665-7220 (daily 9:00~19:00) (Sat.Sun.Hols. 9:00~18:00)
BE-TRANSSE GROUP Customer Service Center	050-3171-8710 (24 hours) THE ACCESS NARITA
WILLER EXPRESS	050-5536-4768 (10:00~19:00)
Narita International Airport Taxi Steering Committee	0476-34-8755 (daily 9:00~17:00) 0476-32-9516 (daily 6:00~9:00 17:00~22:00 Sat.Sun.Hols. 6:00~22:00)

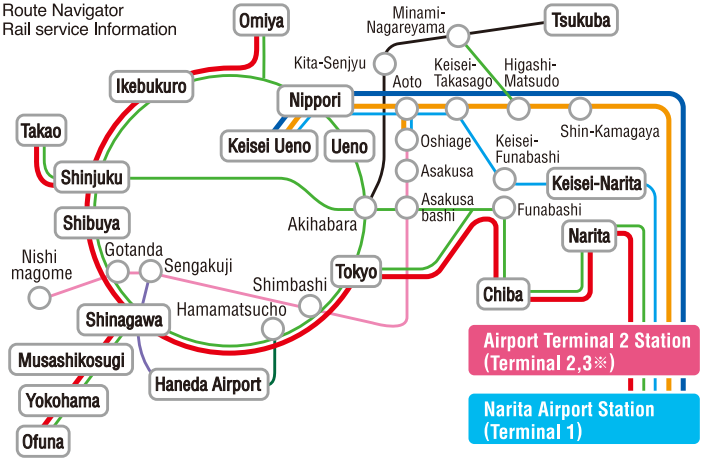
Rail

Narita Airport Access Navigation

The nearest station for Terminal 3 is the "Airport Terminal 2 Station (Terminal 2, Terminal 3)". The station is located in Terminal 2.

- Times for taking the train or bus are a rough approximation, and they do not include time required for transfers.
- Please allow plenty of time for travel to or from the airport as delays can occur due to weather conditions.

- Route Navigator
- Rail service Information



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Skyliner
Narita Express
Toei Asakusa Line
Access Express
JR Line
Keikyu Line
Keisei Main Line
Tokyo Monorail
TSUKUBA EXPRESS

Nippori
Skyliner ····· 36 min
Access Express ····· 50 min
Keisei Main Line ····· 67 min

Tokyo
Via Skyliner (※1) ····· 47 min
Narita Express ····· 51 min

Shinjuku
Via Skyliner (※1) ····· 56 min
Narita Express ····· 76 min

Shibuya
Via Skyliner (※1) ····· 63 min
Narita Express ····· 71 min

Chiba
JR Line ····· 38 min

Yokohama
Via Skyliner (※1) ····· 72 min
Narita Express ····· 81 min

Ueno
Skyliner ····· 41 min
Access Express ····· 54 min
Keisei Main Line ····· 68 min

Ikebukuro
Via Skyliner (※1) ····· 48 min
Narita Express ····· 83 min

Shinagawa
Via Skyliner (※1) ····· 58 min
Narita Express ····· 59 min

Haneda Airport
Via Skyliner (※1) ····· 72 min

Omiya
Via Skyliner (※1) ····· 67 min

Tsukuba
Via Access Express (※2) 62 min

※1 For transfers to the Skyliner at Nippori Station.
※2 For transfers to the Access Express at Higashi-Matsudo Station.

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